

ABSTRACT OF THE DISCLOSURE

Systems and methods are disclosed for managing product returns. In one embodiment, when a request from a customer to return a product is authorized, a record in each of a plurality of systems for managing the product return is created and a unique identifier is assigned to the product return. The unique identifier may then be associated with each record corresponding the product to be returned and, thereafter, information regarding the product return may be exchanged between the plurality of management systems utilizing the unique identifier.